



Reporting

Type	Who	Contact info
Main river flooding	Environment agency	Call to report flooding: 0800 80 70 60
Blockage in main river		Report a main river blockage online : https://www.gov.uk/report-river-blockage
Burst water mains and sewer flooding	Local water company	1. Anglian Water 03457 145 145 2. Severn Trent Water 0800 783 4444 3. Thames Water 08003 169800
Flooding on motorways and some A roads (A5, A14, A45, A43)	National Highways	Call 03001 235000
Flooding on other roads For blocked drains and gullies	Northamptonshire Highways	Call 0300 126 7000 or 01604 651074 out of hours. https://fix.westnorthants.gov.uk/
Surface water, groundwater, ordinary watercourses	West Northamptonshire Council	https://www.westnorthants.gov.uk/its-emergency/report-flood
Overgrown and blocked ditches, culverts and watercourses	Riparian Owner	The West Northamptonshire Council website has letter templates that can be sent by Parish Councils to landowners to request them to clear the blockages https://www.westnorthants.gov.uk/flood-resilience/flood-related-roles-parish-councils-and-communities
Please always report flooding incidents to the council via https://www.westnorthants.gov.uk/its-emergency/report-flood		